



**NORTH ★ STAR
MANAGEMENT
CONSULTANCY**

Navigating Careers & Organizations



**This is what our Logo
is all about ... to become
your Navigational Partner
throughout your Corporate
Journey**



Our Vision

To be the most trusted Professional and Organizational Development Partner in the GCC; helping professionals to advance their career aspirations and organizations to push their boundaries.



Our Mission

To deliver a wide variety of professional services; designed to meet our clients' specific needs and to exceed their expectations; enabling them to reach their full potential.



Our Values

North Star sits directly above a vast freezing land of dense ice called the North Pole. That is why the Acronym ICED (Integrity, Consistency, Excellence, and Diversity) represents our Values at North Star Management Consultancy.

Our Service



**Training
Programs**



**Consulting
Services**



**Recruitment
Services**



**HR Outsourcing
Services**



Our Clients



Our Clients

الجزيرة
Jazeera.

Alghanim
INDUSTRIES



صناعات
الغانم


بوبيان كابيتال
Boubyan Capital


شركة علي عبدالوهاب المطوع
التجارية ش.م.ك.
ALI ABDULWAHAB AL MUTAWA
COMMERCIAL CO. K.S.C.C.

GOURMANIA
INTERNATIONAL

العون المباشر
DirectAid 

CONCEPT
المشتركة  COMBINED
كونسبت

Blooms

mISHMASH


SPALOON
SPA & SALON FOR GENTLEMEN

DIGITS


الهجري
Al-Hajery
since 1946

Our Clients

Outiqaat



alyasra
FOODS



Napkin
Affair



Our International Affiliations





Training Programs

HRCI Certification Programs

North Star Management Consultancy (NSMC) is the only Certification Preparation Provider (CPP) for the Human Resource Certification Institute (HRCI) in Kuwait. We are authorized to deliver Classroom as well as Virtual/Instructor Led Training Programs toward aPHRi, PHRi, SPHRi, and GPHR.



Associate Professional in Human Resources – International

The aPHRi is a knowledge-based certification intended to provide people with zero to little experience in HR with the required knowledge and skills to launch a successful career in the field of HR Management.



Professional in Human Resources – International

The PHRi demonstrates mastery of generally accepted HR principles in an international workplace as it validates professional-level competency, knowledge, and skills to boost HR Career forward.



Senior Professional in Human Resources – International

The SPHRi is intended for Strategic HR Leadership as it aids senior-level HR competency of generally accepted HR principles in strategy, policy development, and service delivery in a single international setting.



Global Professional in Human Resources

The GPHR validates competencies and skills in managing HR disciplines in a global marketplace, including the development of strategies, policies, and initiatives that support organizational global growth.

HRCI Endorsed Training Programs

North Star Management Consultancy (NSMC) is the only Recertification Provider (RP) for the Human Resource Certification Institute (HRCI) in Kuwait. All the following Training Programs have been approved for Recertification Hours toward aPHRi, PHRi, SPHRi, and GPHR:

- Certified Professional Trainer (CPT) – 20 Hours
- Certified in Kuwait Labor Law (CKLL) – 12 Hours
- Certified HR Business Partner (CHRBP) – 20 Hours
- Certified in AI for HR Practitioner (CAIHRP) – 20 Hours
- Certified in Business Values & Ethics (CBVE) – 12 Hours
- Certified Competency-Based Interviewer (CCBI) – 15 Hours
- Certified in Total Rewards Management (CTRM) – 20 Hours
- Certified in Job Analysis & Documentation (CJAD) – 18 Hours
- Certified in Emotional Intelligence Practitioner (CEIP) – 15 Hours
- Certified Learning & Development Professional (CLDP) – 20 Hours
- Certified Performance Management Professional (CPMP) – 20 Hours
- Certified Organizational Development Professional (CODP) – 20 Hours



Sales & Customer Service Programs

North Star Management Consultancy offers a wide variety of practical Training Programs dedicated to transforming Sales & Customer Service Teams into high-performing, result-driven professionals. We specialize in delivering tailored Training Programs that address the unique challenges and opportunities of today's dynamic sales environment across multiple industries; including but not limited to the following:

- Customer Service Quality Assurance
- Customer Relationship Management
- Sales Excellence (The Art & Science of Selling)
- Exceptional Guest Service
(Creating Memorable Experiences)
- Silent Persuasion (Increasing Sales
through the Effective use of Body Language)



Accounting & Finance Programs

North Star Management Consultancy offers a wide variety of hands-on Training Programs for the Accounting, Financial, and Investment Professionals, which include the following:

- Risk Management
- Financial Modeling
- Advanced Data Analysis
- Anti-Money Laundering (AML)
- Certified Internal Auditor (CIA)
- Advanced Level of Microsoft Excel
- Finance for Non- Financial Professionals
- International Financial Reporting Standards (IFRS)



Team Building Programs

We firmly believe at North Star Management Consultancy that "Getting Good People is easy, but getting them to play together as a Team is a different story". Therefore, we designed unique “Experiential Learning Programs” that can contribute to sharpening and strengthening the Team Cohesion through gamified and interactive session that combines education with entertainment “Edutainment”, which increases the retention of the learned concepts. These sessions can contribute to improving the following competencies:

- Effective Communication
- Negotiation & Influencing Skills
- Problem Solving
- Task Prioritization
- Conflict Management
- Situational Leadership
- Creativity & Innovation
- Customer Centricity





Consulting Services

HRSI Organizational Certification

North Star Management Consultancy (NSMC) is the only Consulting Partner (CP) for the Human Resource Standards Institute (HRSI) in Kuwait as well as the First in the MENA Region.



Benefits of Organizational Certification



Increase your workforce's confidence in your commitment to meeting global HR standards



Create advantages by intentionally focusing on a highly inclusive work culture



Enhance your brand and reputation by meeting globally recognized ISO standards



Display HRSI digital seal and badge of excellence



Validate your commitment to continual improvement and gain a competitive advantage



Attract, retain, develop, and advance top talent



Receive brand and market recognition as an HR leader

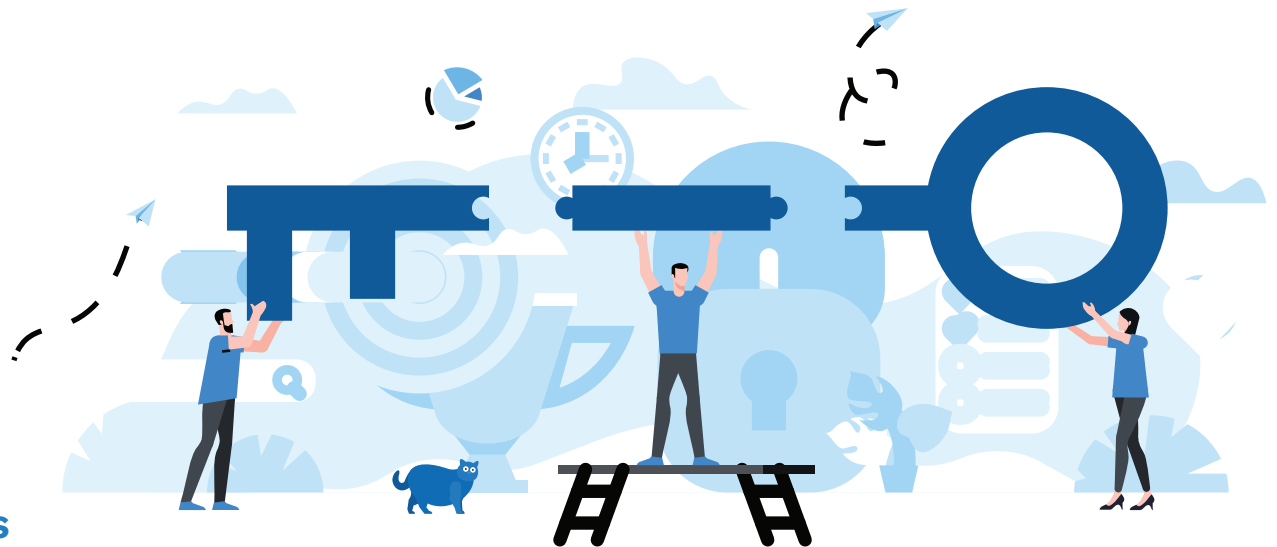


Advance inclusive and transparent work culture standards

HR Consulting Services

North Star Management Consultancy offers a wide variety of HR Consulting Services, which include but not limited to the following:

- Job Descriptions
- Assessment Centers
- Employee Handbooks
- Employees Engagement Surveys
- Incentive & Commission Schemes
- Training Needs Assessments (TNAs)
- Succession & Replacement Planning
- Salary Surveys & Grading Structures
- New Employees Orientation Toolkits
- Organizational & Positional Structures
- Performance Management Frameworks
- Policies & Procedures Manuals (SOPs & Process Maps)





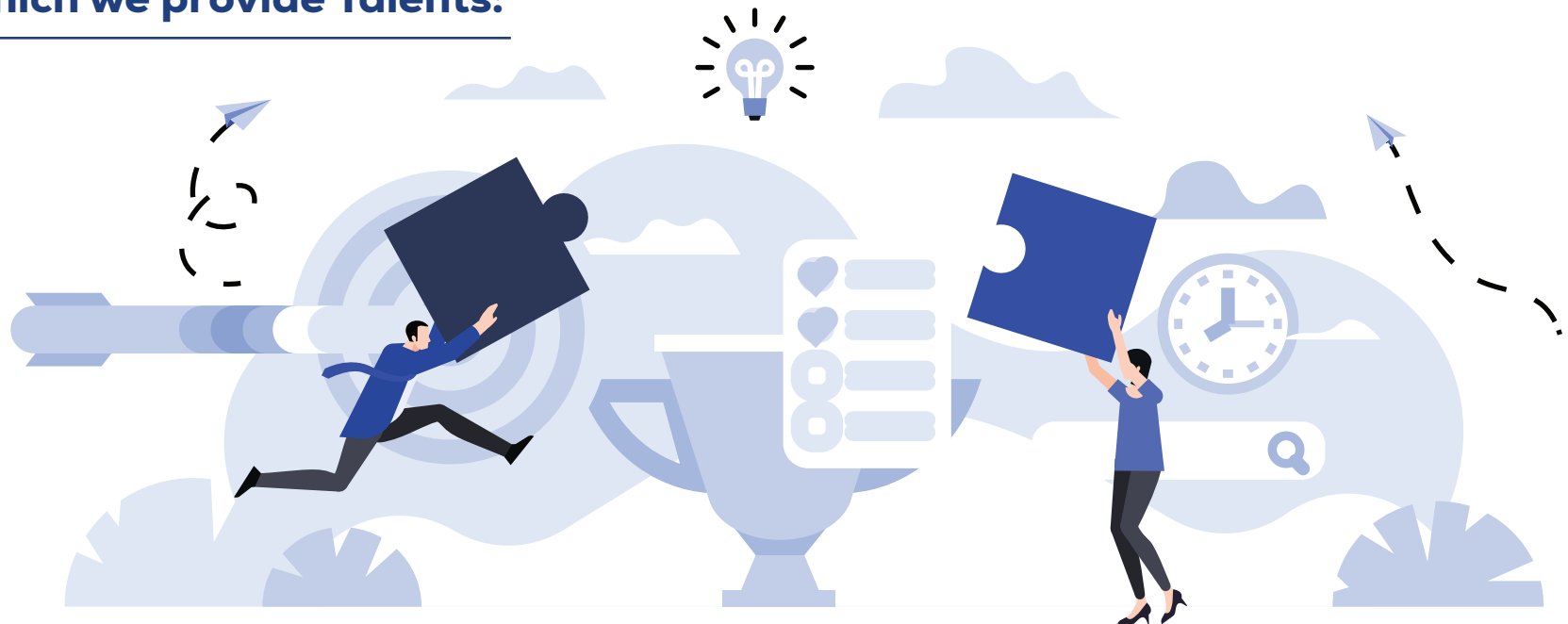
Recruitment Services

Recruitment Services

Our experience at North Star Management Consultancy spans different industries and multiple sectors, which enables us to get the right job candidates for our clients. As we understand that getting talented and dedicated employees is crucial to the success of our clients; we interview and test candidates on behalf of our clients to ensure that only the most suitable candidates will be deployed to our clients in a timely and professional manner. Whether you are looking for local or overseas talents; you can count on North Star Management Consultancy to be your Recruitment Partner and enjoy the peace of mind.

Countries from which we provide Talents:

- Kuwait
- Philippines
- Indonesia
- Sri Lanka
- Uganda
- Nepal
- Kenya





HR Outsourcing

HR Outsourcing Services

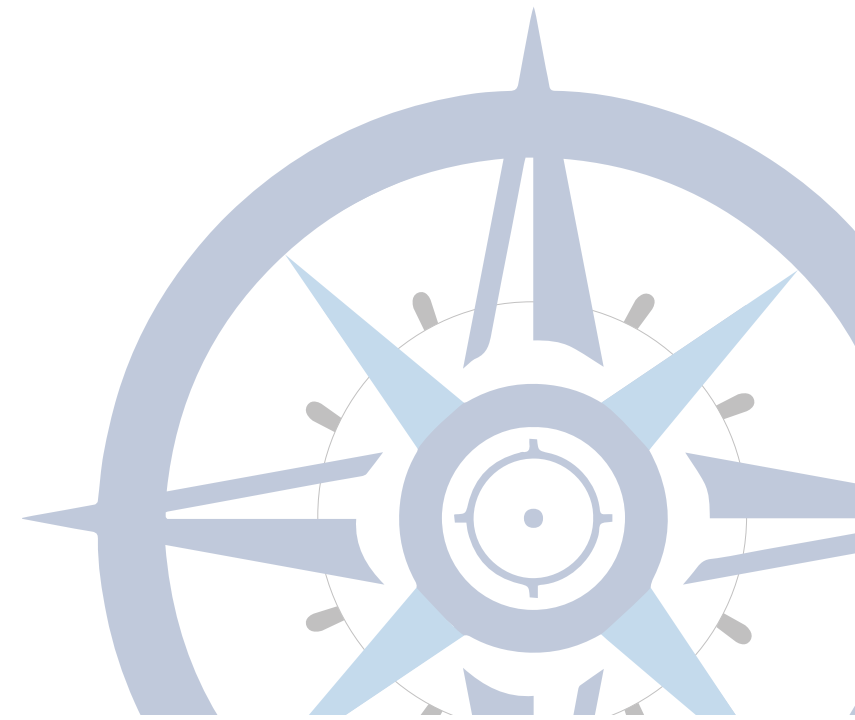
North Star Management Consultancy offers a wide variety of HR Outsourcing Services, which include the following:

Governmental Relations Outsourcing Services:

- Governmental Licenses (e.g., commercial, advertising, firefighting...etc.) Application and Renewal
- Overseas Workforce Visa Application
- Employees Residencies (Transfer, Renewal, and Cancellation)
- Health Cards Issuance and Renewal
- Representing your company in front of Public Authority of Manpower (PAM) and Ministry of Justice (MOJ) in case of labor disputes

HR Operations Outsourcing Services:

- HR Forms, Contracts, and Letters
- Employee File Maintenance
- Attendance Monitoring and Reporting
- Employee Communications
- Disciplinary Actions and Investigations
- Payroll, Leaves, Overtime, Commission, and EOSB Calculations
- Employee Separation and Clearance Formalities





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info@nsmc.com.kw



www.nsmc.com.kw



+965-6776-9123



**Office 3, First Floor,
Al Manakh Commercial
Tower, Bahrain St.,
Block 6, Salmiya, Kuwait**